

Barrins & Associates

Joint Commission (JCAHO) Consultants for Behavioral Healthcare



Replacing Survey Stress with Survey Success

"Replacing Survey Stress with Survey Success"
- Barrins & Associates



Testimonials

Hear what some of our satisfied clients say about their experience with Barrins & Associates:

"We started using Barrins & Associates for our JCAHO survey preparation for our psychiatric hospital several years ago. We were so pleased with their outstanding consultation and our survey results that we now use them for Continuous Survey Readiness for both of our psychiatric hospitals and would highly recommend them to any behavioral healthcare organization seeking JCAHO consultation."

Dr. Robert Greenbaum
CEO
Four Winds Hospital
Saratoga Springs, N.Y.

"We are a large Community Mental Health Center with both inpatient and outpatient services. Barrins & Associates has been our Joint Commission consultant now for several years and I can say without qualification that it is with their assistance that we have had several highly successful Joint Commission surveys. They are knowledgeable, direct and efficient. Even in a complex organization such as ours they seem to get to the most important matters and are not afraid to "tell it like it is." We enthusiastically recommend Barrins & Associates as Joint Commission consultants."

Dr. Daniel Wartenberg
Director for Quality Management
Southwest Connecticut Mental Health System
Bridgeport, Connecticut

"For the last six years, Barrins & Associates has been instrumental in preparing our agency for Joint Commission accreditation. Not only are they well versed in the JCAHO standards but they clearly understand the intent behind the standards. Further, in a very short period of time, they are able to comprehend an agency's preparedness for survey and outline the steps necessary for the agency to not only pass a Joint Commission survey but to push the agency's safety and quality to the next level."

Dr. David B. Hickel
VP of Psychiatric, Psychological and Accreditation Services
Hathaway-Sycamores Child and Family Services
Pasadena, California

"New Orleans Adolescent Hospital has used Barrins & Associates for Continuous JCAHO Survey Readiness for the last 5 years and we could not be more pleased! We have received expert consultation for our PPR, mock surveys, staff training, and all aspects of maintaining continuous readiness for unannounced Joint Commission surveys. We have also received technical assistance with the development and implementation of key policies and procedures. In addition, Barrins & Associates has worked extremely well with all levels of staff and managers here at our hospital. I highly recommend Barrins & Associates to any psychiatric hospital or behavioral healthcare organization seeking a top notch JCAHO consultant!"

Ilana Reisin, MA, RN C
Director for Performance Improvement



• Anne Barrins

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**New Orleans Adolescent Hospital
New Orleans, Louisiana**

"We have used Barrins & Associates to help prepare us for our last three Joint Commission surveys and have been extremely satisfied with the level of expertise and the quality of service we have received. We are a complex organization that is surveyed under both Hospital and Behavioral Health standards and need a consultant who not only understands both sets of standards but also helps us focus on the areas that will bring us the best results both for the survey and beyond. Barrins & Associates does that in a way that is always customer friendly, reliable, and responsive. I wholeheartedly recommend them to other behavioral health organizations seeking a JCAHO consultant."

Dr. Steven Larcen
CEO
Natchaug Hospital
Mansfield, Connecticut

*"Montefiore Medical Center has used Barrins & Associates since 2004 as our Joint Commission Continuous Readiness consultant for our behavioral health programs and we are a **very** satisfied customer! The consultation has included training, PPR technical assistance, unannounced mock surveys and regularly scheduled site visits. Barrins & Associates has brought the expertise that we needed to succeed on our Joint Commission surveys and also to operationalize the JCAHO standards in our behavioral health programs. I highly recommend them to any organization seeking a behavioral health expert for Joint Commission Continuous Survey Readiness."*

Marguerite Taheri
Director of Regulatory Affairs
Quality Management Department
Montefiore Medical Center
New York, New York

"Hartford Behavioral Health utilized Barrins & Associates in our process of seeking initial accreditation from the Joint Commission and I highly recommend them. Their knowledge of the standards and survey process was comprehensive as well as detailed and their ability to apply the standards to our unique behavioral health setting was outstanding."

Susan R. Niemitz, LCSW
Executive Director
Hartford Behavioral Health
Hartford, Connecticut

"Barrins & Associates has consulted with Skyland Trail on its JCAHO accreditation for our past two surveys. Each of these reviews was very successful and we owe much of that credit to their preparatory work with the Board of Directors and staff. Barrins & Associates understands the TJC survey process and standards thoroughly and is able to convey in an understandable and straightforward way the meaning and nuances of each one. I highly recommend Barrins & Associates for any TJC consulting needs."

Beth Finnerty MBA, MHA
President
Skyland Trail
Atlanta, Georgia

"River Valley Services has had Ms. Anne Barrins of Barrins & Associates as our JCAHO consultant for several years. During that time, we have completed two Joint commission surveys with a minimum number of RFIs (Requirements for Improvement.) With her support, we have found our survey readiness activities to be more efficient and meaningful to the agency, with fewer demands on staff time. Ms. Barrins has consistently been quick to understand our organization and the needs of our agency which has helped us focus on the most pertinent aspects of JCAHO compliance. Her up-to-date knowledge of the standards, and their application, has been invaluable in both ongoing compliance activities and responding to JCAHO after our survey. Ms. Barrins is organized and clear in her presentation of information and is always willing to provide assistance. It is a pleasure to work with her!"

Dr. Kathleen Chapman
Director of Quality Improvement
River Valley Services
Middletown, Connecticut

"As far as value for our money, the consultation that we received from Barrins & Associates was the best return on our investment that we could have asked for. I recommend Barrins & Associates to any organization seeking the best JCAHO survey preparation and the best value for its money."

Laura Sellers, RRA
Director for Quality Improvement
Inner Harbour Behavioral Health
Douglasville, Georgia

"It is my pleasure to recommend Anne Barrins of Barrins & Associates as a valuable consultant in the Joint Commission preparation and continuous readiness process. Southeastern Mental Health Authority has been fortunate to work with Ms. Barrins during our initial accreditation preparation and throughout the intervening years. Her responsiveness to all our queries, her exceptional grasp of the ever changing Joint Commission landscape, her willingness to share her knowledge and her level of comfort and connection with staff have been vital in our continued successful accreditation status."

Nancy Rossi, LCSW
Director, Community Support Services
Southeastern Mental Health Authority
Norwich, Connecticut

"Barrins & Associates gave us the help we needed to succeed on our last JCAHO survey. The consultation was honest and open and gave us just the type of guidance we needed to achieve success. We highly recommend Barrins & Associates for Joint Commission survey readiness."

Gail Ranger, LCSW
Clinical Director
Rose Hill Center
Holly, Michigan

"The Connecticut Mental Health Center has been fortunate enough to have utilized the services of Barrins & Associates for the past seven years. They have guided this agency through two Joint Commission surveys and are currently helping in the preparations for an unannounced survey later this year. Their involvement in and assistance with our survey preparations have definitely been instrumental in the success of our Joint Commission surveys. You will find Barrins & Associates to be clear and concise in evaluating your strengths and weaknesses and your entire staff will enjoy working with Ms. Barrins and her associates!"

Pamela Dalton, RN C
Director of Compliance & Accreditation
Connecticut Mental Health Center
New Haven, Connecticut

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